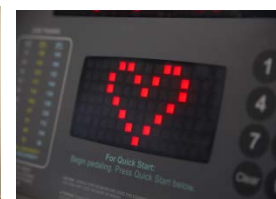


End of Life Care

Liz Price Lead Nurse for Palliative Care

Dr Becky Owen Consultant in Palliative Medicine



National Audit for Care at the End of Life (NACEL) 2018

- Three components:
 - Organisational Level Audit
 - Case Note Review
 - Quality Survey
- Case note review of all adult deaths:
 - Between 1st – 31st May 2018 in BRI
 - Between 1st April – 30th June in St Luke's Hospital (SLH), Westbourne Green (WBG) & Westwood Park (WWP)
- Carer survey sent to all relatives during the audit period & linked with the Case Note Review

NACEL Results 2018

- Total 13 national recommendations
- Recommendations reviewed with local services
 - 3 fully met
 - 9 partially met
 - 1 not applicable
- Main action points to consider (Organisational Audit):
 - Appoint lay member responsible for end of life care (36% of Trusts nationally have a named person)
 - Implement a process to create personalised recommendations for a person's clinical care in a future emergency e.g. ReSPECT (implemented in 65% of Trusts)
 - Implement an Advance Care Planning process (Implemented in 84% of Trusts)

NACEL Action Points 2018

- Staff to have access to SystmOne via EPR
- Hospital Palliative Care Team planning Education Programme for all staff over the next 12 months
- Last Days of Life Guidance to be accessible for use via EPR
- Evidence to be gathered to support business case submission for 7 day face to face Palliative Care Service
- Repeat 2019 audit in progress

HPCT 2018-2019

Achievements

- Increased team establishment
- 56% increase in education provision
 - 115 hours of face to face teaching undertaken
 - 77 hours of medical and nursing staff shadowing HPCT
 - 632 staff have attended training
- Interactive End of Life Communication Skills Workshops provided for all staff

HPCT 2018-2019

Achievements



Bradford Teaching Hospitals
NHS Foundation Trust

- Collaborative Project with Marie Curie Hospice
 - Registered nurse employed by Marie Curie Hospice spent 8 weeks in acute trust
 - Time spent with HPCT, Oncology and Haematology services
 - Initial feedback from both acute trust and hospice overwhelmingly positive

HPCT 2018-2019

Achievements



Bradford Teaching Hospitals
NHS Foundation Trust

- Bereaved Carer Survey
 - 75% of relatives thought that care given in the last days of life was excellent
 - Pain and other symptoms were well controlled in the final hours and days with 59% reporting it was excellent
 - 91% of carers felt they were treated with sensitivity

HPCT 2018-2019

Audit

- DNACPR audit
 - Increase in number of DNACPR decisions
 - Increased Advance Care Planning in community
 - 92% were seen by a consultant within 24 hours
- Prescribing audit
 - HPCT prescribing improves rapid access to medicines and therefore patient experience
 - Less prescribing errors noted

HPCT 2018-2019

Audit



Bradford Teaching Hospitals
NHS Foundation Trust

- Outcome Assessment and Complexity Collaborative (OACC) measures
 - A quarter of our patients are classed as 'unstable'
 - OACC standards agreed regionally
 - Will help analyse effectiveness of HPCT
- Monitoring of End of Life Complaints, Compliments and Issues
 - Increase in number of end of life complaints and Datix incidents
 - Unclear if related to system changes

HPCT 2018-2019

Team Activity



Bradford Teaching Hospitals
NHS Foundation Trust

- 730 referrals to HPCT
- 2521 face to face contacts
- 43% patients seen with non-malignant conditions
- 93% patients were seen within 4 hours
- Not meeting national requirement of 95% attendance at required Calman MDTs

HPCT Challenges

- Implementation of Recommended Summary Plan for Emergency Care and Treatment (ReSPECT)
- To increase attendance at required Calman MDTs
- Access to Last Days of Life Guidance via EPR
- NACEL 2020 audit
- Provision of education programme

Moving Forward 2019/2020



Bradford Teaching Hospitals
NHS Foundation Trust

- Bereavement
 - ED bereavement pilot
 - Shared Memories Event
- Marie Curie Hospice Placement ongoing
- Team development
 - CNS development
 - Outcome measures (including ECHO project)
 - Consultant Development Programme
- Joint communication skills projects with paediatrics and Neonatal teams
- Implementation of ReSPECT